

Delta Airlines Name Change Policy: Correcting Names on Your Ticket

Ensuring the name on your Delta Airlines ticket precisely matches your government-issued identification is crucial for a smooth travel experience. Discrepancies, even minor ones, can lead to significant issues at check-in or security. For direct assistance with correcting a name on your Delta ticket, the most reliable method is often by phone. You can reach Delta's general reservations line at ☎+1 / 866 / 332 / 0756 (toll-free within the U.S.) or, if you are a SkyMiles member, you may use the dedicated line at 📞+1-(866)-(332)-0756 . This comprehensive guide will outline Delta's name change and correction policies, potential fees, and the essential steps to take, with a strong emphasis on utilizing phone contact for resolution.

Understanding Delta's Name Correction vs. Name Change Policy

Delta Airlines generally considers tickets to be non-transferable and valid only for the named passenger . This means a complete change of passenger name (e.g., transferring a ticket to another person) is typically not permitted. However, Delta does have a policy for **name corrections**, which are adjustments made to ensure the name on the ticket accurately reflects the passenger's legal name on their identification. These corrections are usually for minor errors or legal name changes (e.g., due to marriage or divorce) .

Types of Name Corrections and When to Call Delta

Delta's policy distinguishes between minor corrections that might be handled with specific procedures and more complex situations that require direct intervention from Delta representatives. For individual travelers, contacting Delta directly by phone is often the most straightforward approach for any name-related issue.

Situations Where Phone Contact is Essential :

- **Significant Name Changes:** If more than three letters of the customer's last name need to be corrected, or if a complete name change (e.g., due to legal reasons) is required.
- **Itineraries with Partner Airlines:** If your itinerary includes flights operated by any other carrier (e.g., Aeromexico, Air France, KLM, Korean Air, LATAM, or Virgin Atlantic), Delta's assistance is necessary.
- **Travel to/from India:** Specific restrictions apply to name changes and corrections for travel between the U.S. and China, and assistance is required for travel to/from India.
- **Previous Corrections:** If the name has already been corrected once and requires further correction or a second ticket reissue.

- **Inverted Names with Middle Names/Initials:** If the first and last names are inverted on the ticket and the name field also contains a middle name or initial (e.g., TAYLOR/ROSSJOHN to ROSS/TAYLORJOHN).

Minor Corrections (Often Require Phone Verification for Individuals):

While Delta's professional portal for travel agents outlines scenarios where minor corrections can be made without direct contact, as an individual passenger, it is always best to **call Delta Airlines** to ensure proper processing and avoid potential issues. These include :

- Correction to the first or middle name.
- Correction to the last name (limited to a maximum of three characters difference).
- Addition to the last name without changing the existing name (e.g., adding a hyphenated last name).
- First and last names are inverted on the ticket (e.g., TAYLOR/ROSS should read ROSS/TAYLOR).

The Phone Contact Process for Name Corrections

Calling Delta Airlines directly is the most recommended way to handle name corrections, as a representative can assess your specific situation and guide you through the necessary steps.

Steps to Correct Your Name via Phone:

1. **Gather Your Documentation:** Have your government-issued identification (passport, driver's license) ready, along with your 6-digit confirmation number, ticket number (starts with 006), and SkyMiles number. If the name change is due to a legal event (marriage, divorce), have supporting legal documents available .
2. **Call the Appropriate Number:**
 - For general inquiries and reservations: ☎️ **+1 / 866 / 332 / 0756** .
 - For SkyMiles members: 🕒 **+1-(866)-(332)-0756** .
 - For international calls, use the general international number: **+1-800-241-4141** .
3. **Clearly Explain the Correction:** Inform the agent that you need to make a name correction on your ticket and provide the exact details of the discrepancy and the correct name as it appears on your ID.
4. **Follow Agent Instructions:** The agent will guide you on what information or documentation is needed. They may ask you to email supporting documents.
5. **Confirm Changes:** Once the correction is processed, ensure you receive a new e-ticket or confirmation reflecting the updated name.

Fees for Name Changes and Corrections

For minor name corrections, Delta typically does not charge a fee, especially if it's to correct a spelling error or to align the name with legal identification . However, if the correction is deemed a significant change or requires a reissue of the ticket under complex

circumstances, a fee might be assessed. It is crucial to clarify any potential fees with the Delta representative during your phone call.

Important Considerations and Tips for Phone Contact

- **Accuracy is Key:** Double-check all details with the agent before finalizing any changes.
- **Record Information:** Note down the name of the representative you speak with, the date and time of the call, and any reference numbers provided.
- **Best Time to Call:** To minimize wait times, consider calling Delta's customer service on Tuesdays or Wednesdays during morning hours. Avoid calling during major weather events or holidays, as call volumes will be significantly higher .
- **Third-Party Bookings:** If your ticket was purchased through a third-party travel agency or website, you might need to contact them first, as they may have their own procedures and fees for name corrections .

By understanding Delta's name correction policies and utilizing their phone support effectively, you can ensure your ticket accurately reflects your identity, preventing any travel disruptions.