

NEW PARKING E-PERMIT SYSTEM

FREQUENTLY ASKED QUESTIONS

What has not changed with the new Parking E-PERMIT System?

Parking [rules and regulations](#) remain the same.

You still must park in a designated student, faculty, or staff lot. [MAP](#)

All vehicles must have permission to park on campus.

What has changed with the new Parking E-PERMIT System?

You no longer need a parking hang tag or sticker. Simply register your vehicle at <http://go.rutgers.edu/parking>

Paper citations will no longer be issued. Violations will arrive as e-citations directly to your email.

Visitors to campus may register vehicles from their computers at <http://go.rutgers.edu/visitorparking>

Guests attending an event may register on our [website](#).

FAQs

- **How do I purchase a parking permission or E-Permit?**
 - Please visit the parking website at <http://go.rutgers.edu/parking> You will need to log in with your net id and password to purchase the parking permission.
 - You may also purchase parking permission in person at any parking cashier office or One Stop at RU Camden
- **How can I pay for parking?**
 - Online: Credit or Debit card at <http://go.rutgers.edu/parking> In person: cash, check or RU Express
- **Will I get a hangtag or sticker?**
 - You will no longer receive a hang tag or sticker. Vehicles are identified by license plate number.
- **Can I add multiple vehicles to my parking permission?**
 - Yes, you can add multiple vehicles to your permission. However, only one vehicle can be on campus at a time.

- **Where can I park?**
 - Parking rules and regulations have not changed. Students may only park in lots designated for students, and faculty/staff may only park in lots designated for faculty/staff. [MAP](#)
- **I just purchased a new vehicle with temporary tags. Do I need to register it?**
 - Yes; please register all vehicles as soon as you purchase them.
 - Once the permanent plates are received, revisit the portal and enter your new plates. Make sure your license plate is entered correctly; one letter or number off will result in e-citations.
- **I have state handicap accessibility; how do I park at Rutgers?**
 - Please send to info_dots@ipo.rutgers.edu copies of all your state handicap information along with a copy of your identification.
- **What if there are no handicap spaces available?**
 - If you have handicap permission, you may park in any space in any lot provided it is not reserved.
- **I see a lot of reserved spaces available, am I able to park there?**
 - No. Reserved spaces are designated for specific individuals within the university.
- **I received an e-citation and I do not believe I deserved it. How can I dispute it?**
 - You may log-on to your parking portal and appeal the e-citation. <http://go.rutgers.edu/parking> Please give time for a response. You will be notified of decision via email.
- **How can I pay my parking e-citation?**
 - You may pay your e-citation online through the parking website <http://go.rutgers.edu/parking> by credit or debit card or in person at a Rutgers [cashier's office](#).
- **I have a rental vehicle for the week, what do I do about parking?**
 - You must go to the portal and register the license plate with the university before parking the rental vehicle in any of the lots.
 - It is important to register your license plate correctly; one letter or number off will result in e-citations.

- **Do I need to purchase permission to park if I only plan to park on campus at night and on the weekends?**
 - Yes. Any vehicle parking on university property must purchase permission to park.
 - Night only permission is available for students on some campuses.

STUDENT SECTION

- **Can I pay for my parking permission with financial aid?**
 - No, we do not bill financial aid for your parking.
- **Can you add my parking to my term bill?**
 - No, we are not able to add any parking fees to your term bill.
- **I am living off campus, but do not have a place to park my vehicle. Am I eligible for a resident parking permission?**
 - No. Only students who live in a Rutgers residence building are allowed to purchase a resident parking permission.
 - Please visit your city's Parking Authority to find options for street parking near your off-campus home.
- **I paid my e-citation online. When will the hold be removed from my account?**
 - Holds are automatically removed within 48 business hours of the payment.
- **I am a student bringing my vehicle on campus only for a day or a few days. Can I purchase daily parking permission?**
 - Students can purchase limited number of parking permissions for \$5.00 (plus tax) a day for a maximum of 5 consecutive days.
 - You cannot exceed more than 3 permissions a semester.
- **How can I purchase parking permission for my guest who is visiting me?**
 - The guest can purchase permission on the parking website at <http://go.rutgers.edu/visitorparking>

Can't find what you are looking for here? Contact info_dots@ipo.rutgers.edu